

Steve Chapman's  ALL AMERICAN AIR 

904-461-0070

1010 S.R. 312 ST AUGUSTINE, FL 32080

allamericanac.com • facebook: All American Air

State License # CA C057680

**VOTED "BEST OF ST. AUGUSTINE" EVERY YEAR, 23 YEARS IN A ROW**

NAME: \_\_\_\_\_ BILLING ADDRESS: \_\_\_\_\_  
HOME PHONE: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_  
SERVICE LOCATION: \_\_\_\_\_ SERVICE PHONE: \_\_\_\_\_  
EMAIL ADDRESS: \_\_\_\_\_ WORK PHONE: \_\_\_\_\_  
SERVICE DATES: \_\_\_\_\_ OTHER PHONE NUMBERS: \_\_\_\_\_

**\*\*RESIDENTIAL PREFERRED SERVICE AGREEMENT\*\***

In consideration of the sum of \$ \_\_\_\_\_ (per system) All American Air will provide the following preventative services necessary to maintain the central A/C system for (1) one year following the date of this agreement, **with no diagnostic fees**. This agreement includes service calls and preventative maintenance only. **REPAIRS WILL BE QUOTED ON A 20% DISCOUNTED FLAT RATE BASIS.**

**Preventative Maintenance includes the following services:**

1. Flush out air cooled condensing unit with fresh water for sand and salt removal twice annually.
2. Coat all major components of outside condensing unit annually with rust/corrosion inhibitor.
3. Inspect evaporator coil and blower wheel annually and advise customer if action is necessary.
4. Check and/or clean condensate drain pan and blow out condensate drain line twice annually.
5. Change or wash filters twice annually, Standard 1" disposable filters only. **Customer will be charged for media replacements or pleated filters. Note: Customer is responsible for changing filters all other months (manufacturers recommend changing filters monthly).**
6. Check entire operation of air conditioning and heating system twice annually to bring each system up to maximum efficiency to help extend life of unit.
7. If necessary, depending on age/condition of equipment, All American Air will take a digital photo of equipment and email it to owners (please furnish email address above).
8. Any failed part (i.e. swollen capacitors, corroded electrical parts and wiring, etc.) that, if not replaced, will result in a larger, more expensive part failure (compressors, motors, etc.) or that can cause increases in electric bill will be replaced, and owner invoiced (total repair not to exceed \$150.00 without owners' approval.) Please notify us of sudden changes in your electric bill.

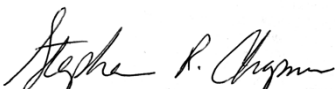
**Location of Service:** Services will be provided at the owner's service location above.

All American Air will not be responsible for loss, damage or injury resulting from delay of the rendering of service under this agreement. IN NO EVENT SHALL ALL AMERICAN AIR BE LIABLE FOR CONSEQUENTIAL DAMAGES. Service can be arranged by calling 904-461-0070.

**What is not covered:** This agreement applies only to the service and maintenance of the above products under conditions for which they were designed and does not cover loss or damage resulting from improper installation or external causes such as, but not limited to, clogged filters, defective or inadequate plumbing, water supply, power supply, circuit breaker (tripped or defective), disconnect boxes, storms, power surges, brown outs, hurricane, fire, flood, windstorm, hail, lightning, theft, negligence, misuse, abuse or any act of God. It does not cover refinishing or replacement of any part due to finish defects, rust/corrosion, or porcelain parts due to chipping, or replacement of lights or filters. Neither repairs to ductwork nor freon leaks in copper line sets from air handler to condensing unit are covered. Zoning systems, controls and programmable thermostats are not covered. We are not responsible for water leaks, condensate leaks, mold, mildew or any damage resulting from the aforementioned.

**Renewal:** You will receive an agreement renewal every year. If there are changes in coverage or price, they will be reflected in the renewal agreement and/or invoice. A 20% processing fee or \$35.00 flat rate charge (whichever is greater) will be incurred (and deducted from the total refund amount) upon a request to cancel the agreement outright. Please allow up to 14 business days for prorated refund processing. If a service agreement is cancelled within 120 days of purchase, and any repairs were made during that time period, the refund amount will be reduced by the difference between the standard price and the discounted price for said repair(s).

**Entire Agreement:** This instrument sets forth the entire agreement between parties, and no representation, promises, or conditions not contained herein shall modify these terms.

Steve Chapman  Owner \_\_\_\_\_

My signature above indicates acceptance of the above service agreement, and authorization for All American Air Conditioning to enter my unit for the purposes of maintenance, service, repairs or installations.

**To pay your annual agreement call 904-461-0070 with credit card information, mail a check to 1010 S.R. 312 or email credit card information to matt@allamericanac.com.**